

ORDERING & GENERAL INFORMATION

PAYMENT METHODS:     

We accept Master Card, Visa, Pay Pal, American Express, check, or money order. Check and money order payments will be held until they clear. Orders can be placed by phone during our business hours, faxed, mailed, or emailed. Always contact us for an accurate shipping quote before sending payment. For your convenience, we have included an order form on the opposite side of this page. Additional order forms can also be printed from our website.

VOLUME DISCOUNTS:

We offer an additional 5% off orders over \$400 and 10% off orders over \$1000.

PARTS AVAILABILITY:

Although we do stock most parts in our catalog, on occasion parts may be out of stock. Some of our parts are also made to order only. Out of stock & made to order parts can usually be shipped within 7-10 business days of order. HOWEVER, if time is a factor for you, please give us a call or send us an email to confirm availability & delivery time.

SHIPPING CHARGES:

Shipping charges will be actual ship cost, plus a small handling fee dependent upon your order. Call, fax, or email your order and we can quote shipping. We offer USPS or UPS services. We will ship international, call or email for a quote.

PARTS INFO:

All of our parts are of the highest quality, authenticity, and made with pride in the USA. We have done our best to provide the most accurate and comprehensive parts application information possible.

RETURN POLICY:

Rubber the Right Way offers a 100% satisfaction guarantee on ALL of our products. We place no time limit on returns, as we know the experienced restorer will order parts long before he or she will need them. There are however a few conditions on all returns.

All returns MUST be accompanied by a Rubber the Right Way sales receipt. Item(s) must be in unused condition. Item(s) do not have to be in original packaging. However, we cannot offer refunds on parts which have been installed and removed, cut, modified, etc. We suggest comparing your new product to the original before installation when possible. If no original part is available, test fit the product on a clean vehicle before any adhesive or fasteners are applied. Return shipping is the responsibility of the buyer unless we make a mistake on the order. T-shirts and other clothing related items can only be returned if they are in the original sealed package. To request a refund please give us a call.



PRICES:

Prices are subject to change without notice. If unsure, please call our sales line for the latest information. We always try to maintain competitive prices, but our costs can sometimes change without notice. Part #'s, specifications, and descriptions of parts are also subject to change.

